

## Chapter 4. Enquiry

This section allows us to enquire and view all particulars of any item's pricing for customers and suppliers, stock balances and location, particulars on customers' bills and outstanding bills. We can also use this as for quick viewing for checking purpose.

### Customer-Item last price.

As shown in the figure below, we select the **Enquiry** option from the main menu and then select the wanted option. Example if we want to check the price that we sell to a particular customer, we then select the first one : **Customer-Item last price**.



Once we select this **Customer-Item last price** option, another dialog box will pop up as shown in the next figure.

From the dialog box below, we are ask to enter the customer's account code to see what items and at what prices we have sold them before. Just enter the required customer account code and the selected

Item No.	Last Date	Recom.	3rd Last	2nd Last	Last Price
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customer's price history record will appear as shown below:

Item No.	Last Date	Recom.	3rd Last	2nd Last	Last Price
P-ACC-CC	20/03/2004	499.00			499.00
UQ-ACER-CRN15	24/07/2004	260.00			260.00

We can see from this dialog box that the items and their respective prices that we sold to this customer. In this report, we can see the items'

transacted price in details. We could see the latest 3 pricing on the items sold as well as the recommended price for this customer.

### Item-Customer last price.

The second option in the **Historical Price Enquiry** menu is the **Item-Customer last price** option. In this option, we can search the pricing information by item first and then by which customer. Once we select this option, a dialog box will appear to allow us to enter the item's number and then a list of customer will also appear next to show that the selected item has been sold to which customer at what price:

Item No.	UQ-ACER-	Recommended	260.0000000
	ACER 15" MONITOR	Item Master Price	260.0000000
Customer No.	3000/A02		0.0000000
	AMERICAN PHONECARDS & COLLETIBLES P/L		0.0000000

  

Date	Ref. No.	Qty	Price	Amount	Discount %
24/07/2004	0000000012	1	260.00	260.00	0.00

  

Date	Type	Ref. No.	Qty	Price
24/07/2004	INV	0000000012	1.0000000	260.0000000
/ /			0.0000000	0.0000000
/ /			0.0000000	0.0000000

Display Discounted Price

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This report will display item's transacted price in details. It will show the date of transaction, Invoice number, quantity and any discount given.



## AMERICAN PHONECARDS &amp; COLLETIBLES P/L

CUSTOMER NO. : 3000/A02

PD	DATE	TYPE	REFNO	ITEM	QTY UNIT	PRICE	AMOUNT
7	24/07/2004	INV	0000000014	PS-ACC-C&C PSOFT ACCOUNTING SOFTWARE	1 SET	499.00	499.00
7	24/07/2004	INV	0000000012	UQ-ACER-CRN15 ACER 15" MONITOR	1 SET	260.00	260.00
7	24/07/2004	INV	0000000014	UQ-POS-TTP243 POS BARCODE PRINTER - CLEV	1 SET	1050.00	1050.00
6	21/06/2004	INV	0000000015	UQ-PRN-2180 EPSON LQ2180 DOT MATRIX PR	1 SET	1100.00	1100.00
7	24/07/2004	INV	0000000014	UQ-RIB-90X30 BARCODE RIBBON 80 X 300M W	0 PCS	25.00	0.00

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The report will show all the items that have been sold to this particular customer, including the date of transactions, invoice bill numbers, the quantity and the price sold.